

Credit Intel

Debt Collectors of the Year 2019



Supporting clients around the world, Credit Intel is recognised as a polite and discreet debt collection service committed to reducing the hassle and stress from recovering monies owed. We profile the firm to find out more about how it came to be recognised in this year's competitive AI Legal Awards.

Internationally renowned, Credit Intel is a professional debt collection firm operating in South Africa with group companies under the name Knight Breier Associates based in the United Kingdom, Netherlands and Germany.

Together these entities are able to offer a variety of services including the collection of outstanding debts internationally, both before and during legal stage, from and for individuals, business and governments.

Any client working with Credit Intel enjoys a superior level of service. The firm's dedicated staff possess a deep level of commitment towards helping clients with their needs. They treat everyone, including those that owe with dignity and respect.

With a unique internal culture based around creative entitlement and responsibility, Credit Intel is able to offer staff the opportunity to adapt and tailor their services to meet the individual needs of each specific client and debtor. The result is a flexible process that benefits everyone.

Specifically, for clients, the firm is able to reduce bad debt, increase profitability, boost cash flow and improve the quality of their debtors book. With a plethora of new laws and regulations to contend with internationally, many debt collection firms are struggling in the current market, but Credit Intel's simple yet effective approach has earned it renown from both its clients and industry peers over the years.

Unique to the market, Credit Intel has established itself as a key player in the world's debt collection space thanks to its use of psychological, behavioural and encouragement factors in collecting debts. This combined with a highly automated system based on algorithms, has given the company a clear advantage over its competitors.

Overall, having achieved strong growth over the past two years, Credit Intel has exciting plans to enhance its current success moving forward. The firm's strategy over the medium and long term is to continue to set the technological pace, add more services to its portfolio, together with expansion into international markets. All of these developments will be conducted alongside a focus on remaining compliant with the ever-evolving debt collection laws, ensuring that clients can rest assured that they are in safe hands when they work with Credit Intel.

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CREDIT INTEL
 PROFESSIONAL DEBT COLLECTORS